

2023 年政府接獲室內空氣質素的投訴統計數字

Statistics on Indoor Air Quality (IAQ) Complaints Received by the Government in 2023

投訴性質 Nature of complaint	1 月至 6 月 January to June	7 月至 12 月 July to December
室內溫度–過高或過低 Indoor temperature – too high or too low	205	410
通風不良 Poor ventilation	90	158
氣味 Odour	16	27
粉塵問題 Dust problem	7	26
化學物質# Chemicals #	3	7
真菌/霉菌 Fungi / mould	0	5
其他無指明性質投訴 Others cases without specific nature	6	11
總數 Total	327	644

#備註：化學物質包括揮發性有機化合物（VOCs）、甲醛和臭氧等。

#Remark: Chemicals include volatile organic compounds (VOCs), formaldehyde and ozone, etc.