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| **Women A:** | You’ re so late! |
| **Man A:** | I was tidying up my new apartment this morning and felt dizzy  and felt dizzy and suffered from sore throat  I then need to take some rest |
| **Waitress:** | Has your new home just finished renovation and got new  furniture?  It might be the VOC which are affecting your indoor air quality! |
| **Man B:** | You always keep the windows closed  no wonder it made you dizzy |
| **Man C:** | I have no idea that indoor air quality is so important! |
| **Waitress:** | We spend a lot of time at home  in the office or other indoor places  Good indoor air quality is therefore very important for our health  For more information, check it out yourself! |
| **Hazal TSUI/ Environmental Protection Officer:** | Volatile organic compounds, or VOC  are common indoor air pollutants  mainly released from furniture  paints or pesticides  The formaldehyde released from plywood furniture  is also a kind of VOC  Other common indoor air pollutants include mould  dust mites  as well as carcinogenic second-hand smoke  High level of VOC may irritate the eyes, nose and throat  It may even cause other symptoms like dizziness and headaches  breathing difficulties  and skin irritation  Children, elderly and people with respiratory or heart diseases  are more susceptible to VOC |
| **Man A:** | Are there any simple ways to improve indoor air quality? |
| **Waitress:** | Sure, it’s easy! Let’s hear what the expert says! |
| **Hazal TSUI/ Environmental Protection Officer:** | To improve indoor air quality  We should keep our home dry and clean  and the windows open to ensure good ventilation  We should also use daily products  with low VOC content as far as possible  If there is new furniture  it is even more important  to often keep the windows open for good ventilation  to avoid the accumulation of VOC  Pest control in the office  should be done on holidays or during non-office hours  Besides, the indoor ventilating system  should be cleansed regularly  Exhaust fans should be installed if needed  Of course, don’t even smoke indoors! |
| **Women B:** | There is an indoor air quality certificate put up in my new office  Is it related to what we were talking about? |
| **Waitress:** | I believe that’s for the Indoor Air Quality Certification Scheme  for Offices and Public Places  Since 2003, if participating premises and buildings  meet the relevant indoor air quality objectives  they can receive a certificate  issued by Environmental Protection Department, EPD  The certificate will show their indoor air quality attain “Excellent”  or “Good” class  The Scheme is able to enhance their corporate image |
| **Man B** | The EPD has also developed practice notes  for managing air-conditioned public transport facilities  to provide good indoor air quality for passengers |
| **Waitress** | In fact, the EPD established the Indoor Air Quality Information  Centre in 2001  To encourage the public to maintain good indoor air quality  The Centre has also organised various activities  You may call the Centre hotline  or visit this website to learn more |