

## 2021年政府接獲室內空氣質素的投訴統計數字

### Statistics on Indoor Air Quality (IAQ) Complaints Received by the Government in 2021

投訴性質 Nature of complaint	1 月至 6 月 January to June	7 月至 12 月 July to December
室內溫度 - 過高或過低 Indoor temperature – too high or too low	200	236
通風不良 Poor ventilation	70	91
氣味 Odour	65	52
粉塵問題 Dust problem	8	18
化學物質 <sup>#</sup> Chemicals <sup>#</sup>	3	5
真菌/霉菌 Fungi / mould	2	2
其他無指明性質投訴 Others cases without specific nature	29	53
總數 Total	377	457

<sup>#</sup>備註：化學物質包括揮發性有機化合物（VOCs）、甲醛和臭氧等。

<sup>#</sup>Remark: Chemicals include volatile organic compounds (VOCs), formaldehyde and ozone etc.